I am a sorenson user. I want to have VRI to response within 10 seconds. Althought, I have two videophones - Sorenson and D-Link. I have a problem to connect other people who have their D-link while I use sorenson. Blocked me was not right. I want to use any telephone companies for vrs as I have the right. I want to have sorenson to connect any VRS I want to use. I strongly recommend that Sorenson and D-Link to work together not separately. I hope you will unite all of us. Thank you very much. We look forward to hearing the FCC's commands.